# FEE SCHEDULE Home Care Packages



## Compare us on...

## **VALUE**

Every client gets a dedicated case manager who will take the work out of managing your package, ensuring you get full potential from your funds and that it meets your changing needs.

Our care workers are multi-skilled so one person can assist you with most needs during a single visit and you get greater value for hourly rates.

## CAPABILITY

Goodwin can offer the full range of home care services including nursing and overnight care, plus a range of allied health and even home maintenance services including modifications and trades through our partners.

You get access to Goodwin Health and Wellness Centre, offering a convenient hub of health professionals focussed on keeping you independent and resilient.

You also get access to Goodwin Day Clubs, for a social day out or respite for a family carer (Queanbeyan, Monash, and Crace).

## REPUTATION

Goodwin is not-for-profit and the ACT's oldest and largest local provider, with more than 60 years' experience.

## **SERVICE**

Choose to have a qualified nurse provide high level clinical oversight of your package if you wish. Our carers are predominantly our own staff, subject to our mandatory training and professional standards.

You will get consistency with your care team so you get to know each other and they know how you like things done.

## Here to answer all your questions



Sarah Knowles Senior Manager Business Operations, Community



Leanne Thompson Community Liaison Manager



Jamie Fillingham Executive Manager Community Care

If you or a loved one need help understanding this brochure, please know that a translating/interpreting service is available. Phone 131 450, or ask us. Costs may apply.

Carer supports and services		
Visit times	Amount	
Monday - Friday daytime	\$55 per Hour	
Monday - Friday afternoons	\$60 per Hour	
Overnights	\$82 per Hour	
Saturday	\$82 per Hour	
Sunday	\$105 per hour	

Nursing and allied health		
Services	Amount	
Nursing	\$95	
Podiatry	\$100	
Physiotherapy	\$120	
Massage	\$80	

All above charges are per hour. For visits under 30 minutes additional charges will apply.

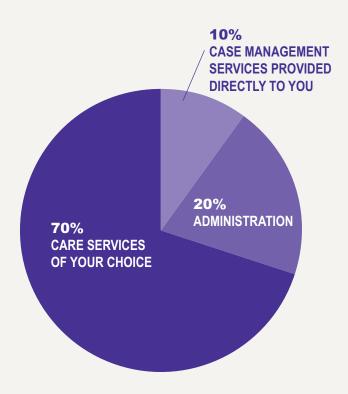
Allied health service fees are provided from Goodwin's Health and Wellness Centre, initial consultations will be charged at a higher rate.

Weekly administration fee		
Package level	Amount	
Level 1/2	\$68	
Level 3	\$132	
Level 4	\$194	

#### Administration

The government does not provide Goodwin separate funding to run our service; they expect all costs to be recovered by the care budget. Goodwin's administration fee covers the cost of running the business to provide you the best care including all staffing and office costs, insurances and much more.

## Where your budget goes at Goodwin





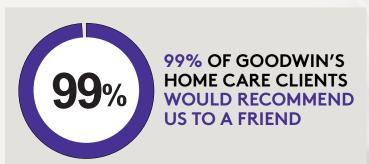
What could have been a dreary old age is now a fulfilling experience. The attention to individual needs is most gratifying. A big thank you!

Home care client survey response

## Choose great advice

A great case manager will be alert to the things that enhance your quality of life, and will guide tailored solutions that you may not have been aware were possible under your home care package. They will also:

- · help you navigate the aged care system
- regularly check with you on how things are going
- · develop a personalised care plan
- review and update your care plan at least once a year or as things change
- organise all services you are accessing under your home care package
- · develop a schedule of services to suit you
- monitor staff who visit you and assign a regular team to develop consistent and familiar relationships
- provide a listening ear for any questions or concerns you may have.



Need a hand to get the ball rolling? Contact us to help you navigate the My Aged Care system and get started.

02 6175 5650

Case management	
Package level	Amount
Level 1/2	\$36
Level 3	\$80
Level 4	\$102

Clinical case management	
Package level	Amount
Level 1/2	\$45
Level 3	\$104
Level 4	\$123

You can choose to either pay case management or clinical case management. Clinical case management may be appropriate based on medical conditions or if you want or need a qualified nurse to oversee your package.



# Examples of weekly care budgets

## Level 2 package

Every week Mary accesses the following:

- three 30-minute visits to be in the house whilst Mary has a shower
- one 90-minute visit, shopping or a thorough house clean
- sporadic gardening to ensure the lawn is kept short, weeds are removed and paths are clear
- seven nutrition supplements (a specifically designed dietary shake recommend by Mary's doctor)
- 14 Poise liners to keep Mary feeling confident.

	EXPLANATION	WEEKLY \$
CARE BUDGET		
Government funding	Government contribution per your My Aged Care assigned package	\$288.54
Basic Daily Care Fee	Your contribution	\$72.24
Means Tested Fee	Your contribution per income assessment determined by the government	\$0.00
TOTAL AVAILABLE INCO	DME	\$360.78
Direct care cost	3 hours of direct care	\$165.00
Nurse visit		\$0.00
Additional travel (kms)	Carer travel costs to attend shopping	\$0.00
TOTAL WEEKLY DIRECT O	CARE CHARGES	\$165.00
Gardening	Fee to provide regular gardening service	\$30.00
TOTAL OTHER SERVICE CHARGES		\$30.00
Pads/continence aids	Supply of continence aids	\$12.20
Supplements	Supply of dietary supplements	\$9.17
Carer supplies	Personal protective equipment worn by carers for consumer safety	\$2.50
TOTAL WEEKLY PURCHA	SED ITEMS	\$23.87
Case management fee	See page 3	\$36.00
Administration Fee	See page 2	\$68.00
TOTAL EXPENDITURE		\$322.87
Total surplus/deficit	Income minus expenses. Unspent funds accumulate and can be used to purchase additional services.	\$37.91

### Level 4 package

Ricardo has been approved for a level 4 home care package to enable him to remain living at home. Each week Ricardo accesses the following services through his package.

- Seven days a week a carer visits for 45 minutes to assist Ricardo to have a shower and maintain his personal care, monitor his medications and assist him with breakfast.
- Seven evenings a week for 30 minutes the carer assists Ricardo with his evening meal and monitor his medication.

- One 30-minute visit each week for the carer to sit with Ricardo and assist him with his online grocery shop.
- One physiotherapy session a week in the Goodwin Health and Wellness Centre.
- One 90-minute visit that alternates fortnightly between a social visit and domestic assistance.
- · One can of nutiritional supplement (recommended by Ricardo's GP).

	EXPLANATION	WEEKLY\$
CARE BUDGET		
Government funding	Government contribution per your My Aged Care assigned package	\$964.39
Government supplement	Dementia and Cognition Supplement paid by the government	\$96.46
Basic Daily Care Fee	Your contribution	\$72.24
Means Tested Fee	Your contribution per income assessment determined by the government	\$0.00
TOTAL AVAILABLE INCOM	IE	\$1133.09
Direct care cost	10.75 hours provided per week of direct care	\$700.00
Nurse visit		\$0.00
Additional travel (kms)	Carer travel costs to attend shopping	\$0.00
TOTAL WEEKLY DIRECT CARE CHARGES		\$700.00
Physiotherapy	Fee to provide weekly physiotherapy in the Goodwin Health and Wellness centre	\$75.00
TOTAL OTHER SERVICE CH	IARGES	\$75.00
Supplements	Supply of dietary supplements	\$13.06
Carer supplies	Personal protective equipment worn by carers for consumer safety	\$2.50
TOTAL WEEKLY PURCHASE	ED ITEMS	\$15.56
Case management fee	See page 3	\$102.00
Administration Fee	See page 2	\$194.00
TOTAL EXPENDITURE		\$1086.56
Total surplus/deficit	Income minus expenses. Unspent funds accumulate and can be used to purchase additional services.	\$46.53

