

ANNUAL ACTIVITY STATEMENT

—
2014–15





MS LIESEL WETT,
CHAIR OF THE GOODWIN BOARD

It is with great pleasure on behalf of the Goodwin Board, that I present to you the 2014-15 Activity Statement.

Goodwin achieved yet another successful year as Canberra's leading aged care and retirement living provider. We have continued to grow and deliver unique quality care services to more than 2000 clients across the Canberra region. Our focus on quality – in care, services and facilities – leads the way.

It was an honour to open with the Territory's Minister for Ageing, Mick Gentleman, our new development, "The Central" in Crace, Gungahlin. Our community clients in the greater Canberra region were excited to be able to utilise our new Day Club facilities located in Queanbeyan, which I was proud to open with Deputy Premier Troy Grant and local Member and Minister for Regional Development, Skills, and Small Business, John Barilaro.

The Board's role in working with residents through the Residents General Forum continues to raise issues across our organisation that only lift our service delivery to greater heights.

The Board released our strategy for the organisation through to 2020, aimed at ensuring our financial sustainability into the future while we continue to deliver the quality service we are known for, all with a charitable focus. You will find Goodwin's 2014-15 financial result in this Statement, which I commend to you.

With strong leadership in our CEO, Sue Levy supported by her senior executive, the organisation will continue to grow from strength to strength. I would like to thank Sue for her leadership, and the Goodwin Board for their continued focus on making us the successful aged care provider we are now – and will continue to be.



MS SUE LEVY,
CHIEF EXECUTIVE OFFICER

This year has been one of achievement for Goodwin Aged Care Services.

Our client base increased to more than 2000, supported by our team of more than 500 exceptional staff.

We have continued to challenge our care model with innovation and quality assurance. Our Wellness Centre, launched in November 2014, is yet another example of a unique quality care offering, with our GP, Geriatrician and Nurse Practitioner (in Aged Care) delivering a care service to our clients not seen elsewhere.

Our Memory Support Units at Monash and Ainslie have been transformed with the introduction of a new and innovative program focusing on Montessori principles. Our clients receiving this care have improved out of sight. They are happier and healthier.

But still, we wanted to achieve more – more for our clients, their families and the greater Canberra region. Our clients receive exceptional care and I am proud of the Goodwin team, who deliver every day. We have been recognised for our building design with a national award for the Best Retirement Living Development in Australia, plus ACT Development of the Year. Our new development at Crace again challenges the status quo to better meet our clients' needs. We are proud to say we received our triennial accreditation for both our Community program and our four residential aged care facilities.

Our fabulous clients, great staff and well recognised brand will mean that next year we are sure to achieve even more, as we continue to achieve our vision.

I sincerely thank all members of the Goodwin team, at all levels, for a job well done and their shared commitment to Goodwin's vision.

QUICK OVERVIEW

OUR OPERATING ENVIRONMENT

Goodwin is the leading not-for-profit provider of residential care, in-home and centre based care, and retirement living in the ACT and Southern Highlands. Goodwin cares for more than 2000 older people each year through an integrated range of aged care services as well as specialist residential care and independent living housing.

The changing needs and aspirations of our customers and staff ensure that we continue to be innovative and flexible while remaining true to our founding mission.

We play a significant leadership role in promoting seniors as dynamic, influential and valuable members of our community.

We have more than 500 employees, making Goodwin one of the largest not-for-profit employers in the ACT.

OUR STRATEGIC GOALS

1 EXCELLING IN QUALITY OF CARE AND SERVICES

2 SUSTAINABLE GROWTH

3 CAPACITY AND CAPABILITY BUILDING

4 SOCIAL OBLIGATION

5 COLLABORATE TO COMPETE

OUR MARKET AND INDUSTRY

Moving towards Consumer Directed Care is a big part of the changes to the aged care system. It means people will have greater choice, and care will be based on needs. The traditional image of aged care is often associated with residential aged care, but most people want to stay independent, remain in their home and connected to family and community for much longer. Our investment in home support means that people will have greater choice and flexibility when it comes to home-based care and support.

The aged care reforms give long-term stability to operators like Goodwin and consumers, as well as allowing consumers to determine what services aged care providers should offer and where – with an ongoing safety net so no Australians are excluded from the system.

There is a need for services and demand will only grow from here-on-in. In the ACT we will see a 170 per cent increase in people over the age of 65 in the next 25 years. As an industry we need to be prepared to respond to the demands of the community.

Goodwin is well prepared for these changes. We have assembled a number of internal working groups that are responding to the different areas to ensure we are responsive and ready to roll out new services.

Goodwin has held a number of discussions with politicians and decision-makers so that the voices of older people are heard. These meetings are particularly important during this time of change, so we can advocate for those receiving our services, but also for the wider ageing community.

SUPPORTING SENIORS TO STAY IN THEIR HOMES

Our community care programs offer a full range of domestic, personal, nursing, wellness and lifestyle services that aim to support seniors who have daily living challenges but wish to remain living independently in their own home for as long as possible.

Our experienced staff work with clients, carers, loved ones and healthcare providers to design tailored service delivery plans that identify and seek to fulfil individual lifestyle choices.

In 2014 Goodwin was awarded the largest allocation of Home and Community care Services (HACC) in the ACT and Southern Highlands. This saw the expansion of our services into the Southern Highlands with the opening of the Queanbeyan centre based Day Club and the provision of in-home services.



NEW SERVICES

In the 2014-15 financial year, Goodwin supported 100 HACC clients living in Queanbeyan, Bungendore, Captains Flat and Braidwood.

Goodwin provides a full range of personal and domestic services including housework, laundry, shopping, personal hygiene, meal preparation, transport and social support.

In the 2014-2015 financial year, Goodwin supported an additional 300 HACC clients across the ACT.

HOME CARE CONTINUES TO EXCEL

Goodwin's in-home care program has been re-accredited for continued operation by the Australian Aged Care Quality Agency, following an audit in December 2014.

The re-accreditation highlights the quality services that Goodwin provides for people in the ACT and Southern Highlands, with the assessors detailing excellence in each of the service offerings.

Goodwin met all 18 outcomes across three standards and were commended for their work and compassionate nature of their staff. The team was also congratulated for initiatives to enhance our clients' lifestyles, taking their focus off their ailments and reducing their visits to GPs and medication management.

Our staff do not just see this as a job, they see it as a privilege to be part of seniors' lives and to support them to live their life, their way.





DEVELOPING DAY CLUBS

Our centre-based Day Club services provide opportunities for clients to participate in social interactions. The activities are designed to develop, maintain and support social interaction and independent living.

Goodwin operates centre based services across five locations in the ACT and one in Queanbeyan. In early 2015, our Belconnen program moved into newly fitted out accommodation at our village in Crace. Construction has commenced on a new purpose-designed Day Club adjoining Goodwin Monash Village, due for completion in January 2016.

JOAN HOOGSTAD



Joan Hoogstad has always lived an active life. She moved to Goodwin in 2012, and immediately immersed herself in everything Goodwin has to offer.

Joan worked as a clinical counsellor and was lecturing up until two years ago, but still uses her skills in her new community.

"I like to be around people and talk to them and I want to make a difference and help people no matter what age," Joan says.

Joan is a representative on the Residents General Forum, which gives residents a voice directly with Goodwin management and Board. Joan runs a weekly meditation class for fellow residents in David Harper House and has also had a book published while living at Goodwin, "We are all the same important".

"I think it's great that there are so many outlets at Goodwin," Joan said. *"I believe we still all have something to contribute."*

RESPONDING TO HOUSING NEEDS

Goodwin recognises that there is a need for a diverse range of housing options to ensure that the transition from a family home to an independent living unit or residential care facility meets the diverse needs and expectations of today's seniors.

Goodwin currently has two major projects which aim to deliver accommodation that is well built; energy efficient; in a range of sizes and prices; with flexible design features that allow successful ageing in place; and keep retirees close to family and facilities.

Our villages at Ainslie and Monash continue to experience high demand, and occupancy levels continue to be remarkably high.



RETIREMENT LIVING IN GUNGAHLIN

Our development of The Central at Crace delivers retirement living to Gungahlin in sophisticated apartment living. The new residents are quickly establishing a well connected community within the village as well as integrating into the broader Crace community.

Used extensively by residents, the Clubhouse features a stylish lounge/bar, large activity space, gym, business centre, and outdoor BBQ. A new commercial café, The Drawing Room is also now operating at The Central.

REDEVELOPING FARRER

Goodwin is committed to meeting the needs of the ageing population into the future and continues to look for new opportunities to strengthen its aged care and retirement living presence in Australia.

The redevelopment of our Farrer site promises to deliver an outstanding village. The re-use of

the space-limited site will approximately double capacity (up to 124 residential care places and approximately 154 new independent living units).

The proposed design, submitted for Development Application in June 2015, is respectful of surrounding homes while taking full advantage of the site and incorporating a number of environmental sustainability measures.

The redeveloped residential care facility will create an "enabling environment", focused on wellbeing with specially designed high care wings and linkages with the natural environment.

REFURBISHMENT WORKS AT RALPH CARTWRIGHT CENTRE

The Ralph Cartwright Centre, opened in 1994, underwent a full program of refurbishment.

The project encompassed all rooms and recreational areas taking this older facility to



LEO PRAKS



a modern and welcoming environment facilitating the latest care philosophies.

The refurbishment presented numerous challenges around ensuring noise, dust and contamination control were maintained to the highest of standards throughout the project. We are grateful for the support of our residents, their families and staff during this project.

NATIONAL AWARDS FOR MONASH

In 2015 Goodwin Monash won:

- Best Retirement Living Development, Australia, at the national Property Council of Australia Innovation and Excellence Awards; and
- ACT Development of the Year, at the annual ACT Property Council of Australia awards.

This is the first time in history a retirement village has taken out ACT Development of the Year.

Goodwin was recognised for its innovative approach to its Monash redevelopment, which was expanded by 150 villas plus David Harper House. Goodwin was recognised as setting a new benchmark for retirement living developments, combining smart technology and innovative design with a high level of service enabling our residents to maintain their independence, remain active in the community and enjoy life.

EXCELLING IN RESIDENTIAL CARE

The Australian Aged Care Quality Agency was full of praise during the recent re-accreditation across all four residential facilities, for our innovative models of care, high standard of care services and quality of life of the residents. "Goodwin's people are very impressive, and you should be proud of them, they know the residents and their roles very well, enabling them to provide the highest level of care, with an emphasis on continuous improvement," assessors said. Goodwin met all 44 expected outcomes under the four standards.

Leo Praks celebrated his 104th birthday in 2015 and is a testament to home care being able to keep people in the homes they love.

Leo was born in Estonia in 1911 and arrived in Melbourne with his wife Laine, daughter and son in 1949. He worked at the Government Printing Office in Canberra, where his family joined him once Leo was able to find accommodation, in Ainslie. Leo worked at the Department of Interior and National Development until his retirement in 1976 at the age of 65.

Leo and his wife live in an independent living unit in Goodwin Village, Ainslie and Leo is our oldest resident living independently. Leo also receives government-subsidised in-home care through Goodwin.

"I've lived at Goodwin for seven and a half years now and I wouldn't change a thing," Leo said.

Leo and his wife say they are enjoying their retirement at Goodwin, just five minutes away from Tyson Street, Ainslie, where they first lived when they came to Canberra.

"We are very grateful for all the wonderful amenities and caring support offered here at Goodwin," Leo said.

CONNECTING WITH THE COMMUNITY

Goodwin continues to build on its reputation as a reliable, flexible and compassionate aged care provider, with a proven track record for positive client outcomes. We are passionate about pioneering new service models to fulfil the changing needs, desires and expectations of older Australians. We have achieved national recognition for our use of smart technologies in our developments, innovative service delivery models, sustainable business practices and positive ageing culture.

We are what we are today due to the communities we serve, and we continue to focus on community engagement, development and participation.



PARTNERING THE NATIONAL GALLERY

In 2015 Goodwin furthered our participation in the National Gallery of Australia's Art and Dementia program, becoming the program's major sponsor. The program provides residents and clients living with Dementia with an opportunity to connect with the art world in enriching and life-enhancing ways. A discussion-based tour of works of art provides intellectual stimulation and social inclusion. Participants are able to contribute knowledge, engage in interpretation, express emotions and recall memories. Participation has seen our residents and clients develop an increase in wellbeing and quality of life.

ACCESSING THE POWER OF ANIMALS

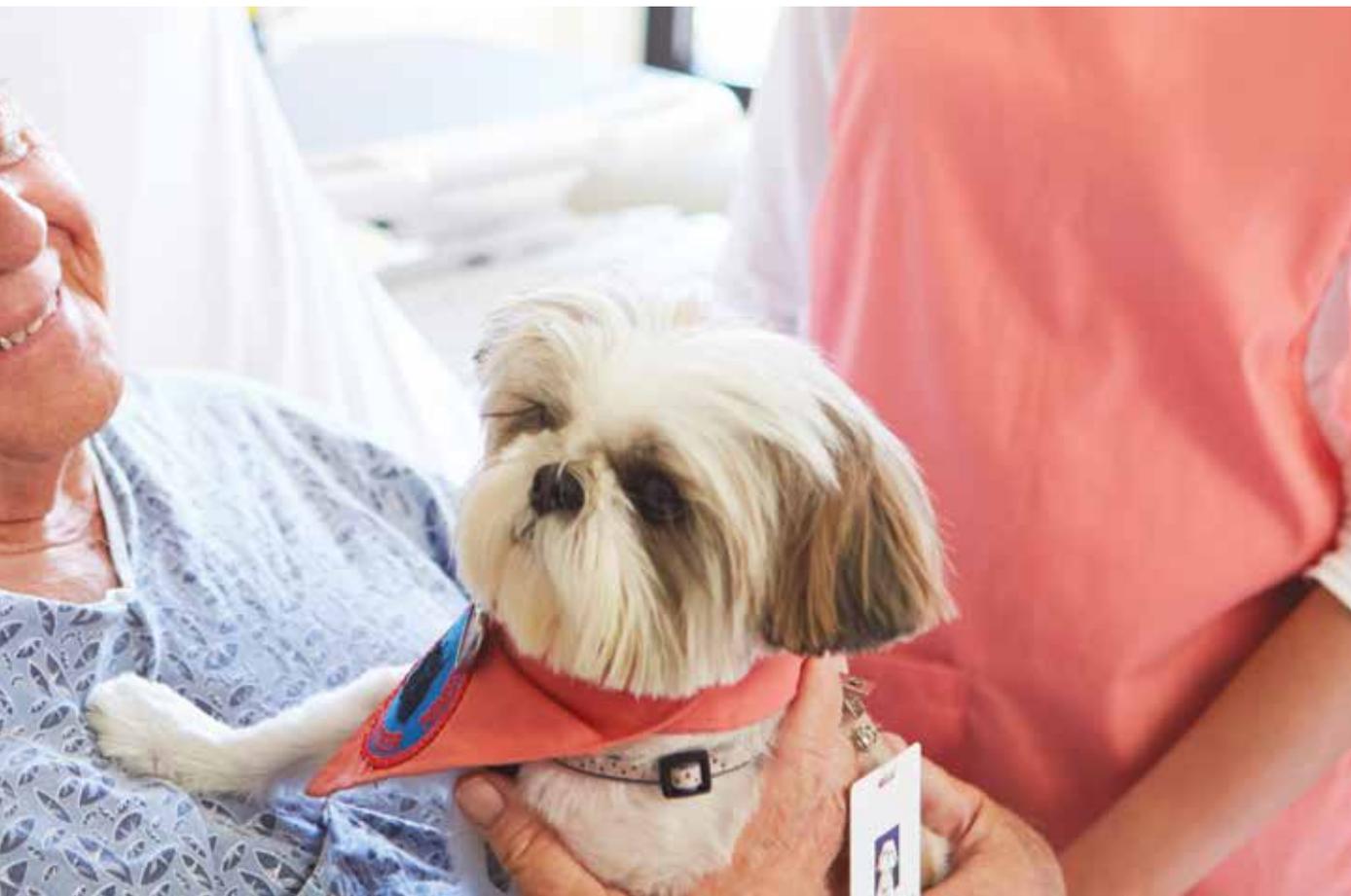
Delta Dogs bring joy to residents with one-to-one visits and group activities, providing therapeutic animal engagement. The dogs and their volunteer owners undertake special training by the Delta

Society. Goodwin supports the Delta Society with an annual donation from each site.

RECIPROCAL LEARNING AT LOCAL SCHOOLS

Through an enrichment program of fortnightly alternate visits with North Ainslie Primary School, Goodwin residents work with the children in the school's community garden then share their knowledge in a cooking program using the produce. Goodwin is also a member of the Monash Community Hub Consultative Committee, working to strengthen the community partnerships. Goodwin Monash residents visit the school for special events such as Grandparents Day and intergenerational activities, such as the reading program where residents and students take turns reading to each other.





SUPPORTING COMMUNITY EVENTS

Goodwin sponsored the Alzheimer's Australia Memory Walk which raises funds and awareness for the fight against Dementia, which is estimated to affect more than 342,000 Australians. Forty-five Goodwin staff members and their families participated in the fun run, which attracted around 200 competitors locally.

In January, Goodwin linked with fellow Canberra stalwart, the Australian National Botanical Gardens to sponsor the Summer Sounds series of free public concerts. With around 2000 people at each concert, Summer Sounds was an ideal way to reach out to local families. Event organisers, the Friends of the Gardens, represent a cohort of retirees who personify positive ageing.

CELEBRATING SHARED VISION

Goodwin was proud to support a historical publication celebrating Soroptimist International of Canberra's 60th anniversary. In 1956 the club's first project raised funds to build the first Goodwin unit to house local seniors. Soroptimists continue to fundraise for services to older women and community accommodation, and we were pleased to share in acknowledging their achievements and show thanks for their dedication to our shared vision and values.

COLLABORATION & CONTRIBUTION

Goodwin is partnering with various organisations such as universities, institutes, community and wellness centres, Government and peak bodies, to form collaborations and foster mutually beneficial initiatives with an overall goal of improving the health and wellbeing of our residents and clients.

We believe there is a great opportunity for the aged care and retirement living sector, industry and government to collaborate in order to achieve a deeper understanding of the sector's needs, articulate those requirements, and importantly, prepare to adapt to the changes that will redefine the landscape.



REDUCING SYMPTOMS OF DEMENTIA/ AUSTRALIAN NATIONAL UNIVERSITY

In early 2015, Goodwin entered into a joint venture with the ANU Centre for Research on Ageing, Health and Wellbeing to evaluate various care models to ascertain if they reduced the frequency and severity of Dementia symptoms, as well as reducing the use of anti-psychotic medication in residential care facilities. Evaluation on the outcomes of the program will commence in early 2016.

REDUCING USE OF SEDATIVES/ UNIVERSITY OF TASMANIA

Goodwin was awarded a grant to work with the University of Tasmania on the program RedUSE (Reducing Use of Sedatives) to address the relatively high rates of sedative prescribing in residential aged care facilities. Goodwin's geriatrician, Dr Ramila Verandran and Nurse Practitioner Tamra Macleod are working with our residents' GPs, pharmacists and families who have successfully managed to reduce the use to accepted Australian standards and best practice. A full evaluation of this program is expected to commence early in 2016.





NURSING PLACEMENTS/ UNIVERSITY OF WOLLONGONG

A new partnership with the University of Wollongong has seen the implementation of student placements for those studying their Bachelor of Nursing. This partnership provides an opportunity for student nurses to experience clinical positions within the aged care setting.

PALLIATIVE CARE/ CLARE HOLLAND HOUSE

A nine-month pilot study with Calvary Health Care ACT and Clare Holland House commenced late 2014 on how we can improve palliative care outcomes for people living in residential aged care. Calvary Health Care provided Goodwin with a specialist palliative care nurse practitioner who provided extensive training to care staff and Goodwin's clinical team. Results included a 67% reduction in overall length of hospital stays, and up to 16% reduction in deaths in hospital.

BUILDING CAPACITY & CAPABILITY

Building capacity and capability are essential for continuous improvement and responsiveness to rising demand and an evolving environment – particularly in regards to better practise in care models, human resources, technologies and processes.

The demand for aged care workers will significantly increase with demand for services, as will employer competition. Our people are supported with a strong plan for training, retention and engagement that will also develop future leaders.



GOODWIN WELLNESS CENTRE

Exclusive to Goodwin clients and residents, the custom designed centre offers bulk-billed services including: geriatrics; GPs (in partnership with Isabella Plains Medical Centre); a range of allied health; information and wellness groups.

Bringing a range of health services into a central location, coordinated by our Aged Care Specialist Nurse Practitioner, helps ensure a client's services are fully integrated, person-centred, and in consideration of the impacts of age.

The Wellness Centre was officially opened by ACT Minister for Ageing, Mick Gentleman in November 2014, and welcomed its first General Practitioner clinic in March 2015.

NURSE LED CLINICS DRIVE PERSON-CENTRED CARE

New Registered Nurse (RN) led clinics have built our capacity to assess residents' clinical care needs at a much higher level, plus develop a fully rounded understanding of their wellbeing – while offering professional development for nursing staff.

Operated within our residential care facilities, the clinics use critical analysis to treat complex and chronic care conditions. The one-on-one consultations also offer deeper insight into residents' emotional and mental wellbeing, fostering a person-centred approach to clinical care.

The consultation can also include family members, providing opportunity to collaborate on care planning on an individual basis.

Nurses also benefit from the clinic operation, allowing them to utilise their clinical skills at a much higher level and providing opportunity for specialisation in particular areas of interest.





TRAINING AND QUALIFICATIONS

Goodwin supported 60 employees in the commencement of their Certificate III and IV in Aged Care, Frontline Management or related fields.

We congratulate a further 25 employees for the successful completion of their tertiary qualifications during the year.

Goodwin also sponsored a further 75 employees in the successful attainment of qualifications in Medication Assist, Light Rigid Drivers Licence (Bus), Food Safety Supervisors and Asbestos Awareness.

A number of our clinicians trialed annual training memberships through Ausmed, to undertake clinical professional development. The success of this program will see Goodwin supporting all our clinicians in this program in 2015-16 and beyond.

From 2015, our Management Training Program is offering middle managers a program of courses to develop leadership and mentoring capabilities.

SMARTER PROCESSES WITH iCARE

During 2014-15, Goodwin implemented a new business system to handle the new legislated responsibilities of Consumer Directed Care. This new system allowed us to improve internal processes whilst assisting in the transition of home care clients to Consumer Directed Care.

OUR PEOPLE

Goodwin staffing numbers were again very stable in 2014/15, showing 8% growth. This has ensured that Goodwin has maintained a consistently high standard of care and that there is continuity in the clinical and professional development of employees.

Goodwin is committed to workplace diversity and inclusion that reflects the significant diversity of the clients and the community we serve.



TOTAL EMPLOYEES	519
(full time, part time and casual)	

COMMUNITY CARE	122
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RESIDENTIAL CARE	244
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LIFESTYLE SERVICES	17
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CORPORATE	26
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FEMALE	79%
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MALE	21%
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LENGTH OF SERVICE AWARDS FOR 2014

Reached 5 years service	16 STAFF
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Reached 10 years service	3 STAFF
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Reached 15 years service	1 STAFF
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VOLUNTEERS

Goodwin volunteers have worked tirelessly throughout the organisation in various activities and programs including but not limited to activities with residents, bus driving, pet therapy and church services. The work of our volunteers is much appreciated by the Goodwin executive and staff and helps ensure that Goodwin maintains a strong link with its humble roots - conceived in 1954 by a committee of concerned community members who fund raised to build the first Goodwin unit.





PARTNERING FOR EMPLOYEE BENEFITS

As a result of the staff satisfaction survey the People and Culture team have started to refresh and introduce new employee benefits that will assist to uphold Goodwin as an employer of choice in the region. Through partnerships, we offer discounted gym membership, discount IT purchasing and financial partnering with the Commonwealth Bank.

STAFF AWARDS

ACT NURSING AND MIDWIFERY AWARDS

Enrolled Nurse of the Year.

Jeffery Shelley, then Manager Operations Residential, Goodwin House

Finalist, Nurse of the Year.

Liz Lin, Goodwin House

Finalist, Nurse of the Year.

Tamra Macleod

ACT SENIORS AMBASSADOR AWARDS

Best Carer.

Libby Cross, Physio Aide

Finalist, Best Carer.

Wendy Swan

Finalist, Most Supportive Individual.

Melissa Woolf, Admissions Officer

Finalist, Most Supportive Individual.

Turin Prasantha, Manager, People and Culture

Finalist, Most Supportive Individual.

Lexi Ugwumba, Deputy Care Manager, Goodwin House

AIM EXCELLENCE AWARDS

Finalist, Young Manager of the Year.

Megan Cox, then Care Manager, David Harper House

BOARD MEMBERS



LIESEL WETT
Chair of the Board of
Directors



TERRY CHAMBERLAIN
Vice Chair



PETER CARTWRIGHT
Director



GEOFF KNUCKEY
Director



MARIA STORTI
Director



BARRY JACKSON
Director



LOIS FORDHAM
Director



LAURANN YEN
Director



DAVID MURPHY
Director



TREVOR BOUCHER AO
Director





Goodwin Monash residents John Sandeman and Anne Rippon accept the Best Retirement Living Development award trophy from AMC Architecture's Alastair MacCallum and Goodwin Chief Executive Officer Sue Levy.

OUR VALUED MEMBERS

Through its constitution, Goodwin extends membership to those interested in the operations and the strategic direction of the organisation.

At the close of another successful year, Goodwin extends gratitude to all Members for their continued contributions, support and insights.

OUR PARTNERS

ACT HEALTH DIRECTORATE

AMC ARCHITECTURE

ANYTIME FITNESS

ALZHEIMER'S AUSTRALIA

ARTS HEALTH INSTITUTE

AUSTRALIAN NATIONAL
BOTANIC GARDENS

AUSTRALIAN NATIONAL UNIVERSITY

CLARE HOLLAND HOUSE

COMMONWEALTH BANK OF AUSTRALIA

DEPARTMENT OF SOCIAL SERVICES

DOWSE PROJECTS

ISABELLA PLAINS MEDICAL PRACTICE

NATIONAL GALLERY OF AUSTRALIA

PROBUS CLUB, QUEANBEYAN

SOUTHERN AREA HEALTH SERVICE

TRIDENT CORPORATE SERVICES

UNIVERSITY OF TASMANIA

UNIVERSITY OF WOLLONGONG

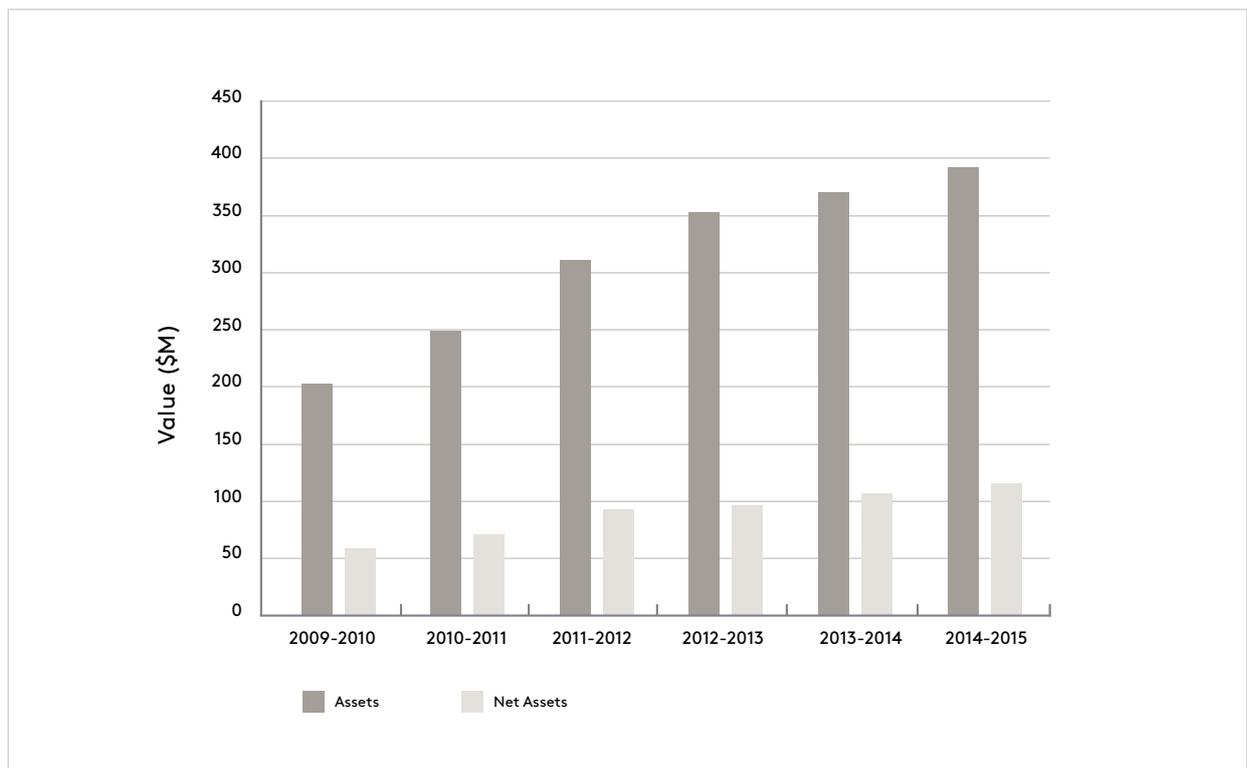
SUMMARY OF FINANCIAL OPERATIONS

In 2014-15 Goodwin provided care and accommodation services to more than 2,000 seniors in Canberra and the surrounding regions. Whilst Goodwin completed Stage 1 of "The Central", an independent living site in the northern suburb of Crace, it also expanded its community services across the border into NSW.

In 2014-15 Goodwin's employee base grew again as the organisation continued to provide additional services to the community. The aged care industry continues to experience a high demand for skilled labour. During this phase, Goodwin has continued to invest in educating and retaining its staff, whilst also expanding its workforce by nearly 8% in the last 12 months. Goodwin recognises the need for a strong employee base, which ensures not only a high level of care, but provides the organisation with the stability to grow its capacity and capabilities.

The expanding provision of services saw operational revenue increase by 6.7% which was contributable to the expansion of the community services program and occupancy of the new development at Crace. Whilst Goodwin's primary source of revenue continues to be through Government funding with the residential and community programs, Goodwin's expansion of services is seeing a reflective increase in other revenue streams.

Goodwin continued the expansion of its strong asset base in 2014-15, increasing its total property asset base to \$372m, with a net asset holding of \$116m. This financial asset base has increased by over 9% and allowed Goodwin to match its sustainable growth profile, whilst remaining debt-free throughout its strong construction program. Goodwin's financial position remains strong and is well-placed to support its strategic vision.



GOODWIN AGED CARE SERVICES LIMITED
CONDENSED FINANCIAL REPORT

FOR THE YEAR ENDED 30 JUNE 2015

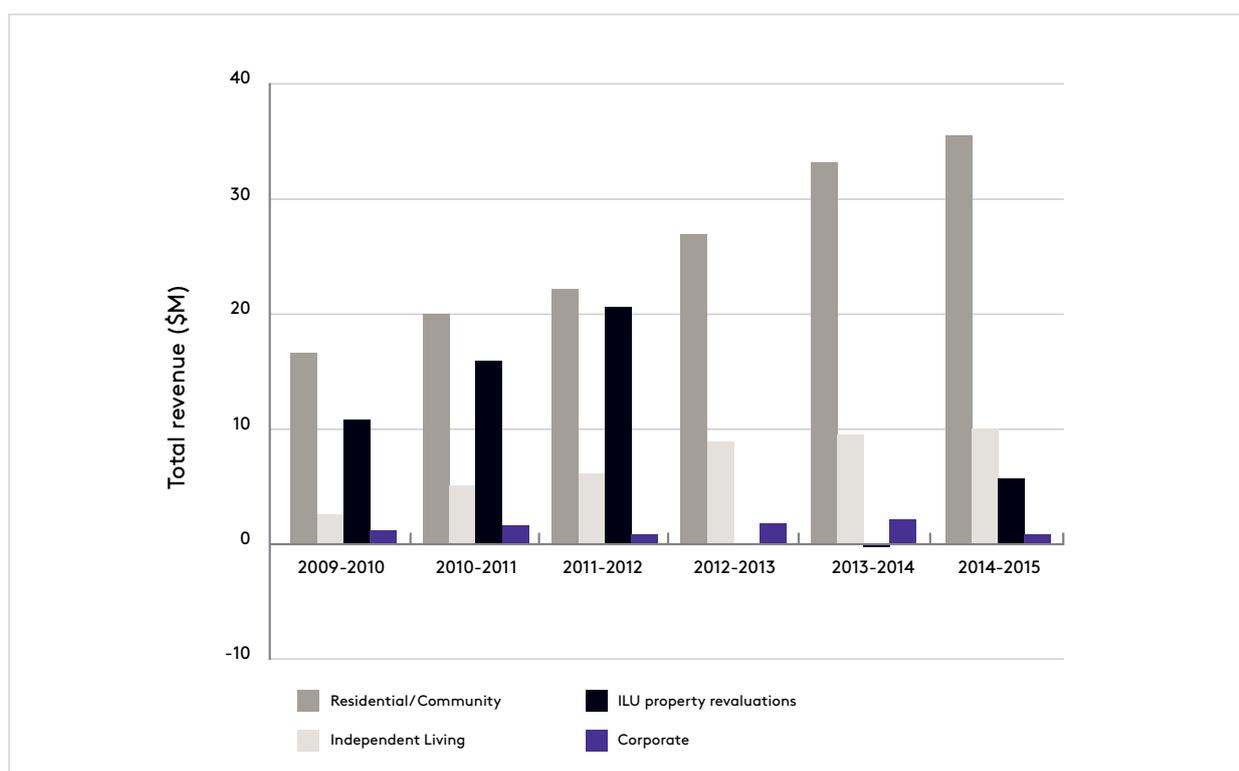
2015
(\$'000)

2014
(\$'000)

Revenue		
Subsidies	24,096	23,401
Rent, board and maintenance charges	9,587	9,025
Residents' loan contributions	5,809	5,517
Investment & interest income	3,283	3,391
Grant income	2,926	1,334
Accommodation bond retentions	571	685
Other revenues	7,356	2,227
TOTAL REVENUE	53,628	45,580

Statement of Financial Position		
Current assets	68,938	63,021
Non-Current assets	322,814	307,368
TOTAL ASSETS	391,753	370,389

Current liabilities	275,682	263,479
Non-Current liabilities	102	133
TOTAL LIABILITIES	275,784	263,612
NET ASSETS	115,969	106,777



ACT DEVELOPMENT OF THE YEAR
— GOODWIN VILLAGE MONASH —
BEST RETIREMENT LIVING DEVELOPMENT 2015

PROPERTY COUNCIL OF
AUSTRALIA INNOVATION
AND EXCELLENCE AWARDS /
PROPERTY COUNCIL
ACT AWARDS

Dedicated to providing
quality lifestyle choices
for today's seniors.

GOODWIN.ORG.AU



GOODWIN
THE BETTER LIFE CHOICE